**OSARETIN OKPEFA**

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**SUMMARY OF EXPERIENCE**:

* 7+ years of overall IT experience across health, finance, and tech industry (5yrs in healthcare, 2yrs in financial services)
* Experience designing products, roadmaps, eliciting business requirements and breaking them down into epics, features, and user stories.
* Competency in using SQL to extract, transform, and load data.
* Excellent written, interpersonal, and communication skills.
* Experience creating reports and visualizations using Microsoft Excel and Power Bi

**SKILLS:**

* **Languages**: SQL, XSLT, Korn Shell Scripting.
* **Databases**: SQL Server, Teradata, IBM DB2, Microsoft Access, Azure Cloud, AWS
* **Data Visualization Tools**: Power BI, Microsoft Excel, Tableau.
* **Applications**: OMNIPAYER MDM, IBM DataStage, Wall Street Office, Salesforce (CRM), SharePoint, Microsoft Office- Word, Excel, PowerPoint, Visio, One-Note,
* **Agile Methodology/ Tools**: Scrum, Azure DevOps, TFS, RTC, Microsoft Visio, HPALM, Atlassian Jira, GitHub.

**PROFESSIONAL EXPERIENCE HISTORY:**

**DXC Technology**

**Advisor, Product Manager** May 2022 - Current

* Scoped out MVP for in-house development of a Data lineage application and currently leading a team of 4 developers to build out this product.
* Oversaw the development of a Data Freshness dashboard to monitor data availability from 400+ clients

**ORIX Corporation USA**

**Technical Business Analyst**  (Feb 2020 – May 2022)

* Led end-to-end design, development, release, and post-release iterations of ETL processes as well as the implementation of a cash reconciliation system that automatically reconciles bank cash to ledger entries, leading to a 40% time savings and an increase in data transparency for auditability.
* Collaborates cross-functionally with business stakeholders, Subject Matter Experts to develop product roadmaps, gather and analyze functional and non-functional requirements, document use cases, create and prioritize user stories, and refine acceptance criteria.
* Develop current state vs future state process flow diagrams for process improvement initiatives.
* Consult with upper and lower-level management as well as system SMEs to discover and document data sources, data flows, and integrations that pose risks for the various investment LOBs and then recommend and influence changes that improves data quality.
* Build business reports and dashboards showing data quality issues and patterns using data visualization tools such as Power Bi and Excel.
* Led a team of 5 engineers to develop a data lineage application for 300 + users to visualize data flows.

**Blue Cross Blue Sheild of Tennessee**

**Business Analyst** (July 2019- February 2020)

* Led a team of 3 developers to perform process optimization by designing a dispute tracking application which resulted in a 30% increase in response time.
* Managed the BCBST insurance enrollment website
* Facilitate workshops and brainstorming sessions to gather high-level business requirements and break down into epics, features, and user stories and manage project scope.
* Create training materials and user guides for end users.
* Build product backlogs, facilitate sprint planning to prioritize work across multiple applications/projects/teams, perform application regression testing, and coordinate User Acceptance Testing

**Applications Developer Analyst** (July 2017– July 2019)

* Gather requirements from BCBST providers and internal business partners for clinical data exchange.
* Lead the onboarding of provider data from EPIC systems for the Clinical Data Exchange Initiative from SFTP setup, data mapping, loading, QA testing to reporting on data quality KPIs.
* Perform data analysis which involve thorough understanding of the database structure, ability to write complex SQL queries, as well as great understanding of BCBST master data management (MDM) platform.
* Collaborated with business partners and to improve member data quality from 50 to about 90%.

**Applications Developer** (March 2015 – July 2017)

* Develop various Extract, Transform, and Load (ETL) processes that involve working with and analyzing different types of data such as financial, medical claims, health care provider data, etc.
* Designed and automated the process for member data extraction and dollar allocation for the BCBST Shared Savings initiative which now saves the company millions of dollars yearly.
* Streamline test document template by adding new test cases for ETL applications.
* Track metadata change for one of the organization’s core data warehouses by implementing a process that reports database object changes.
* Engage business users to gather and document business requirements used for development.
* Troubleshoot, escalate, and Resolve ETL Batch job failures in a timely manner.

**EDUCATION:**

* Master of Business Administration, Project Management - Trevecca Nazarene University - Dec 2018
* Business Administration, Management Information Systems - Lee University - May 2015

**LEADERSHIP**:

* Founding member of the BCBST Diversity Council (2017): Served as the social event coordinator helping plan diversity events for the organization.
* Pioneer of ThriveTribe: Mentor Christian young adults to help them thrive in business, careers, academic, finance, etc.